



INDIAN MOTORCYCLE<sup>®</sup>  
of  
*San Diego*

Dear valued IMSD Customers,

With **coronavirus (COVID-19)** top of mind for so many, we want to provide our perspective and inform you of the actions we are taking related to the situation.

Indian Motorcycle of San Diego's first priority has been – and will remain – the health and well-being of our employees, and customers within our community. We have been monitoring and are closely aligning our response plans with recommendations from the Centers for Disease Control & Prevention (CDC) and the World Health Organization (WHO).

As a precaution, the CDC and WHO are reminding everyone to follow good hygiene practices such as;

- frequent handwashing
- use of hand sanitizer
- staying home if you are sick-
- avoiding contact with people who are sick.

As our employees practice these precautions, we want you as our customers to feel safe and provided for as you make visits to our dealership. If you would like a pair of gloves or mask during your visit please notify a member of the team and we would be happy to provide.

We would like to also take this opportunity to remind our valued customers that have concerns that they can make appointments with our team and we will work with you to accommodate days and times to make it the safest experience possible for you. We will even schedule appointments on off days if necessary. For our service customers, we will be offering our normal complimentary pick up and drop off services that are within our dealer territory if you need it during these concerning times.

At this time we will be suspending our larger group events and rides until we feel the safety of our team and customers is no longer at risk. Any changes to our open schedule or hours of operation will be posted well in advance to all our customers.

As the Centers for Disease Control & Prevention (CDC) and the World Health Organization (WHO) updates we'll following accordingly and at this time we will be open regularly for business as usual.

Sincerely and in best health,

A handwritten signature in black ink, appearing to be the initials "JB" with a stylized flourish.

Indian Motorcycle of San Diego